

**HMAUS Survey Comments**  
**Online respondents 40**  
**Fest Paper survey respondents 19**  
**Not all items were identical as noted below)**

**The following items appear only on the Fest paper survey (19 respondents):**

**Is this your first Fest and Swapmeet?**

Yes 8 No 10 Blank 1

**How did you hear about today's event?**

HMAUS member email (12) Flyer at Ritz (1) Honolulu Weekly (1)  
 Advertiser/Starbulletin (1) Friends/Family (2)  
 HMAUS-I notice (none) PPH email/website (none)

**Are you a member of HMAUS? (9) PPH? (0)**

**Additional Topics of interest on Fest survey**

- ◆ Choosing and using a printer (4)
- ◆ Email (4)

**Fest survey did NOT inquire about**

- ◆ Basic Hardware Troubleshooting or
- ◆ Internet Security

**Regarding best days and times (numerical data on graphical report):**

MTWTFH availability: 2 – 4 chose each individual day  
 Fest survey did NOT ask about AM vs PM on Sat and Sun so if an individual marked Saturday as a good day, both Saturday AM and Saturday PM were counted.

**The remaining items appeared only in the Online Survey (40 respondents):**

**Have you attended one or more SpringFest or MactoberFests? If so, what motivated you to go? Please check all that apply and add any comments and suggestions you wish.**

- ◆ hope of connecting with like minds w/similar tech needs.
- ◆ Just to learn more about Apple
- ◆ I haven't attended any meetings for several years, mostly because I am usually gone when they occur
- ◆ Knowledge gained.
- ◆ Mac? Lectures
- ◆ photo contest (Fall 06)
- ◆ Saturday
- ◆ Duty
- ◆ officer
- ◆ helper with computer fixit with Doug Frick in the past

**Which specific presentations or activities do you recall as being especially valuable or on the other hand, not appropriate to your needs or the purposes of HMAUS? What suggestions do you have for the future?**

**Applications, General Mac stuff**

- ◆ Presentations of new apps and others by Apple reps
- ◆ Any workshop that will improve computer skills are valuable to me.
- ◆ The Hi Tech workshops on iLife
- ◆ Especially valuable: - Acrobat presentation, Ted Padova –

- ◆ Mac presentation, David Pogue
- ◆ Larry Jordan
- ◆ Appreciated hands on Garageband presentation.
- ◆ Last fest had a Mac 101 that was a solid presentation for all attendees.
- ◆ Program How-tos

**Security**

- ◆ Michael Wise's security presentation
- ◆ The talk about internet security.
- ◆ Security were most interesting
- ◆ Mac security,
- ◆ Security
- ◆ Valuable - Security -

**Photo things**

- ◆ Photo ones
- ◆ All! photo
- ◆ Digital camera talk by Ritz camera (ala moan store) 2006----- a very helpful one - basic computer know how talks 2007 ----- helpful, more of these welcomed..... maybe break it down so info is more a walk through than the now Q and A
- ◆ Taking good photos,
- ◆ Photo workshop with Terry Tataki were interesting and informative.
- ◆ I liked a recent digital camera workshop.
- ◆ Camera HiTechs and
- ◆ Speaker on manipulating photo images
  
- ◆ HiTech Academy was especially valuable!
- ◆ Classes like high tech

**HMAUS activities**

- ◆ One of the most invaluable aspects of HMAUS is the listserve--it is the one I view daily and learn from often....
- ◆ Other invaluable activities are the Brown Bag and MASH clinics--really terrific resources.
- ◆ Would like to see more of a users section where other Mac users come in and setup their own computers and talk with fellow users who need to get answers to questions. There was no free wi-fi at this last SpringFest, but yet there sat Clearwire.
- ◆ Valuable Brown Bag - Many Hi-Tech
- ◆ Saturday Fest

**Miscellaneous comments**

- ◆ I have not participated in too many things.
- ◆ I cannot afford State of the Art stuff so find the presentations inappropriate.
- ◆ Write Vision and Mission statements Revise the by-laws Tap more help from the membership Have a code of conduct
- ◆ Very seldom got to listen to presentations as most often busy with Fixit at Spring&OctoberFests. Memorable presentations were a LONG time ago.
- ◆ NA

**Which of the following would you like more information about or help developing skill in?**

- ◆ Server management
- ◆ Transferring Mac OS7 data to Mac OSX
- ◆ Unix programming
- ◆ New Apple and third party products
- ◆ Good housekeeping, clean out files
- ◆ Shortcuts, keyboard shortcuts
- ◆ Photography more integrated with computer
- ◆ Keychain, Helper Applications

**Would you like to participate in the planning or delivery of any of our activities, please give us your contact information. We welcome your help.**

Reponse from 8 individuals. [More welcome. Contact Terrence Young at president@hmaus.org]

**What are the 3 most important things HMAUS has to accomplish in the next year or two in order to be the kind of organization you want it to be? These seem to group for me this way:**

**Be an Apple/Macintosh resource and leader**

- ◆ Stay at the cutting edge by educating users about new software & technologies
- ◆ Introduce & Demo new hardware or software.
- ◆ Remain a web resource to answers questions & problems
- ◆ Have some creative things one can do with a Mac --hardware hacks and stuff like that for those who cannot afford State of the ART and perhaps are nowhere near it.
- ◆ Continue to offer support to less-experienced users try to increase visibility to non members [added comment: Keep Mac users using! Demonstrates the staying power of the Mac versus brand X].
- ◆ Education membership event.

**Strategize and deliver a meaningful program of activities for a variety of interests and levels.**

- ◆ Organize and publicize calendar with a good variety of offerings Signal type communication.
- ◆ MGM
- ◆ Determine the needs of average Mac users who need intermediate to advanced tech. skills. More outreach into the broad community (esp. youth) offering relevant workshops.
- ◆ Attract new members (especially younger ones) and develop closer relations with existing ones--get to know them better; find out "who" they are; encourage members to reveal their hidden "talents" and be willing to share them with the community.

**Suggested areas or topics**

- ◆ Beginner skills-building which can be used as a prerequisite for other specialized topics
- ◆ More workshops on photography & I tunes. workshops on basic security & software for home use.

- ◆ Classes
- ◆ Basics, basics, basics
- ◆ Would like to see some of the workshops repeated because I am not always able to attend and would like to!
- ◆ More info about recycling. The swap meet and the website help, but how about other means? e.g. HMAUS taking advantage of the Apple offer to help recycle. Perhaps we can organize our members to take advantage of the opportunity

### **Become operationally efficient while expanding membership**

- ◆ Have a set program and advertise it
- ◆ Regular monthly meetings or events ... two a month?
- ◆ consider becoming a nonprofit and get ready
- ◆ Evidence and promote value-added benefit of HMAUS membership
- ◆ Add to pool of active, participating volunteers who can work together Meet membership expectations
- ◆ more volunteers
- ◆ Membership triple Mission and Vision written and used. Revised by-laws previously submitted
- ◆ Members members and more members
- ◆ Keep the membership cost reasonable

### **Enhance our web presence**

- ◆ Open up the web site so I don't have to remember my password to access certain parts, especially articles that are free & available on other websites.
- ◆ Get the HMAUS website leaner and fully functional; add online password registration to give members easier immediate access.
- ◆ Institute more consistent class programming-- including ongoing basics.

### **Other Comments:**

- ◆ I'm pretty happy with HMAUS and its activities.
- ◆ ?
- ◆ I don't know.
- ◆ HMAUS is already doing so well helping so many at so many levels.

### **What would you like to do to help make that happen?**

#### **Remember, not all jobs are big ones, and every event needs helping hands**

- ◆ Give ideas
- ◆ Brainstorm on what people need. Develop a strategy for ongoing (interactive) workshops.
- ◆ Willing to do my part in planning, setting up, etc.
- ◆ I can be a gofer like i was at mac fest.
- ◆ Attend.....when i can.....my work is all by appt. So schedule varies
- ◆ I will be working with hmaus to increase membership
- ◆ Previously submitted
- ◆ Bring to a class or meeting 2 guest
- ◆ Organize recycling support
- ◆ Already doing same
- ◆ I'll continue with brown bag as long as able, but continued difficulty with night vision is a problem

- ◆ Continue hmaus help through questions and answers
- ◆ I travel a lot, so may or may not be able to help, but call or email me for help with event set-up if you need it.
- ◆ ?
- ◆ I am too stupid and also too busy at my work.
- ◆ I don't consider myself an expert by any means, but want to learn as much as i can! Also, i travel a great deal and cannot commit to volunteering.

**Any further thoughts or suggestions? Thank you.**

- ◆ Thanks for this opportunity for feedback.
- ◆ Must point out, my answers may be skewed as I'm only in Honolulu for 4 winter months a year (the best 4 months of the year for me !)
- ◆ Thank you to all who have made HMAUS what it is.
- ◆ I think generally that HMAUS is doing a good job in helping Mac users to improve their skills and interests in Apple's applications.
- ◆ Thanks for all you do!
- ◆ The HMAUS List is absolutely indispensable!
- ◆ I'm sorry to be such a passive member at present, though I do always keep up my dues.
- ◆ MAHALO !!!!!
- ◆ I love Macintosh and have a LCIII using system 7 and MS Works which I use all the time for off-line book keeping and newsletter writing. I also have a 20" IMac and a 13" Mac book which I purchased within the last 6 months and only use it for Internet emails. Still struggling to learn how to use all of its capabilities.
- ◆ Keep up the good work and excellent communication with members.
- ◆ Thank you for doing a good job!
- ◆ Personal agendas have too often caused HMAUS to lose the benefit of interested, active, participating members - strong leadership is necessary to guide the participants to mutually support and strengthen each other - rather than to act in ways that cause others to lose interest in participating in HMAUS leadership.
- ◆ I've only been a member since the Larry Jordan workshop this year. In my observations, Good work so far.
- ◆ Always a great event!
- ◆ Thought there would be better stuff (came for camera swapmeet)
- ◆ This has been the best Fest I've come to. Something for everyone. Round tables could have been longer - like 30 min.
- ◆ Please call me for any help.